

REGIONAL PAYERS

Health Partners - Illinois, Iowa, Minnesota, North Dakota, South Dakota, and Wisconsin

Type of Plan: Self-Insured, Medicare Cost and Advantage, Medicaid, MSHO, SNBC , WI Marketplace (Coverage for certain products may not be available for all self-insured plans)

Coverage Dates: effective until 1/21/2021, unless extended, in alignment with the current National Public Emergency for the COVID-19 pandemic.

Coverage details

References:

- [Covid-19 coverage support for providers](#)
- [Telehealth/Telemedicine Services Temporary Policy in Response to COVID-19 Public Emergency](#)

Audio-only Phone Services: 98966-98968 and 99446-99449

Reimbursement: parity, etc.: During the COVID-19 National Emergency, claims billed with a POS 02 will reimburse using the Non-Facility Fee Schedule/ During this COVID-19 National Emergency, claims billed with modifier 95 will reimburse using the same fee schedule as if the visit occurred face-to-face

Waiver of copays, etc.: Member cost-sharing waived for all fully insured commercial, Medicare and Medicaid members for in network COVID-19 related treatment through 12/31/2020

Originating/receiving sites: "An originating site does not need to be billed for a Telemedicine Service." Member can be located at home for telehealth and telephone visits

Telehealth Services Approved for New Patients: Yes

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g., Teladoc, MDLive: N/A

Billing guidance: POS 02. POS code that would be have been used if the visit had occurred face-to-face acceptable - must use modifier 95. With the exception of modifier 95 with a POS other than 02, none of these modifiers are required for payment: GT, GQ, G0, 95

Distance Sites: Provider can be located at home for telehealth and telephone visits

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes
Group Psychotherapy (90853, 90849)	Yes
Family Psychotherapy (90846, 90847)	Yes
Crisis Intervention and Interactive (90839, 90840, 90785)	Yes
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96168, 96170, 96171)	96156, 96158, 96159, 96164, 96165, 96167, 96170, and 96171
Psychological Evaluation (96130, 96131)	Yes
Neuropsychological Evaluation (96132, 96133)	Yes

Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	Yes
Neurobehavioral Status Exam (96116, 96121)	Yes
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	96127
Cognitive Performance and Intervention (96125, 97129, 97130)	N/A
Adaptive Behavior Assessment (97151, 97152, 0362)	CPT/HCPC Codes Eligible for Autism Spectrum Disorder Therapy and Skills Training: During the COVID-19 National Health Emergency, these visits should be billed using codes 97151-97158 with the Place of Service (POS) Code 02.
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	N/A
E-visit Services (G2061, G2062, G2063)	Yes
Telephone Assessment and Evaluation (98966, 98967, 98968)	Yes
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	Yes
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	Yes

Oscar – NY, NJ, AZ, and CO

Type of Plan: Commercial and Medicare/Medicaid

Coverage Dates: NY – Until Further Notice, NJ – 2/21/21, AZ – Duration of PHE, CO – until further notice
Coverage details

Reference: [Supporting our trusted provider partners.](#)

Audio-only Phone Services: Require video and audio

Reimbursement: parity, etc.: N/A

Waiver of copays, etc.: waiving the cost of any medically necessary care (related and unrelated to COVID-19, depending on the state) COVID-19 care delivered through telemedicine for our providers.

Governor. Originating/receiving sites: N/A

Telehealth Services Approved for New Patients: Yes

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g.,

Teladoc, MDLive: In-network only. \$0 telemedicine to most members through Oscar's Doctor on Call.

Billing guidance: Place of Service Codes and Modifiers Recognized by AMA/CMS for Telemedicine

Related Services: POS 02- place of service “telehealth” Providers should submit procedure codes with a

modifier: Modifier 95 - synchronous telemedicine service rendered via a real-time interactive audio and video telecommunications system. Modifier GT- services delivered via interactive audio and video telecommunications system

Distance Sites: N/A

Additional Information: Oscar will consider for reimbursement telehealth services which are recognized by The Centers for Medicare and Medicaid Services.

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Oscar will consider for reimbursement telehealth services which are recognized by The Centers for Medicare and Medicaid Services.
Group Psychotherapy (90853, 90849)	N/A
Family Psychotherapy (90846, 90847)	N/A
Crisis Intervention and Interactive (90839, 90840, 90785)	N/A
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96168, 96170, 96171)	N/A
Psychological Evaluation (96130, 96131)	N/A
Neuropsychological Evaluation (96132, 96133)	N/A
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	N/A
Neurobehavioral Status Exam (96116, 96121)	N/A
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	Oscar will consider for reimbursement telehealth services which are recognized by The Centers for Medicare and Medicaid Services.
Cognitive Performance and Intervention (96125, 97129, 97130)	
Adaptive Behavior Assessment (97151, 97152, 0362)	
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	N/A
E-visit Services (G2061, G2062, G2063)	Oscar will consider for reimbursement telehealth services which are recognized by The Centers for Medicare and Medicaid Services.
Telephone Assessment and Evaluation (98966, 98967, 98968)	
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	

HCSC – BCBS IL, MT, NM, OK, TX

Illinois

Type of Plan: Commercial, Self-Insured (plan-based), Medicare, and Medicaid

Coverage Dates: expanded for the duration of Illinois Governor J.B. Pritzker’s Gubernatorial Disaster Proclamation.

Coverage details

Reference: [BCBSIL Provider FAQs](#)

Audio-only Phone Services: Following CMS guidelines for Medicare members. See the CMS website for designated [audio-only codes](#).

Reimbursement: parity, etc.: same rate as in-person office visits

Waiver of copays, etc.: The cost-sharing waiver for fully insured in-network telehealth continues in accordance with Governor Pritzker’s Telehealth Executive Order and Illinois Department of Insurance guidance.

Originating/receiving sites: A member can receive telehealth in their home, but there would be no originating site in this instance.

Telehealth Services Approved for New Patients: Providers can now engage in telehealth services with new Medicare patients.

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g.,

Teladoc, MDLive: Usage of out-of-network providers may increase a member’s out-of-pocket responsibilities. Use of telehealth vendor MDLive optional.

Billing guidance: Modifiers 95 and GT

Distance Sites: Providers at distant sites can deliver services in line with their normal scope of billable services from their respective fee schedules.

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes
Group Psychotherapy (90853, 90849)	Yes
Family Psychotherapy (90846, 90847)	Yes
Crisis Intervention and Interactive (90839, 90840, 90785)	Yes
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	N/A
Psychological Evaluation (96130, 96131)	Yes
Neuropsychological Evaluation (96132, 96133)	Yes
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	Yes

Neurobehavioral Status Exam (96116, 96121)	Yes
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	96110, 96112, 96113
Cognitive Performance and Intervention (96125, 97129, 97130)	96125
Adaptive Behavior Assessment (97151, 97152, 0362)	Yes
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	Yes
E-visit Services (G2061, G2062, G2063)	N/A
Telephone Assessment and Evaluation (98966, 98967, 98968)	N/A
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	N/A
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	N/A

Montana

Type of Plan: Commercial, Self-Insured (plan-based), Medicare, and Medicaid

Coverage Dates: Expanded through the end of 2021

Coverage details

Reference:

- [BCBSMT COVID 19 and Telemedicine Q&A](#)
- [BCBS MT Telemedicine Expansion 2021](#)
- [Telemedicine 2021 - Provider and Network FAQs](#)

Audio-only Phone Services: Yes. Following CMS guidelines for Medicare members. See the CMS website for designated [audio-only codes](#).

Reimbursement: parity, etc.: Yes

Waiver of copays, etc.: As of Jan. 1, 2021, copays, deductibles and coinsurance apply to telemedicine visits. The cost share varies according to the member's benefit plans. Check eligibility and benefits for each member for details.

Telehealth Services Approved for New Patients: Yes

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g., Teladoc, MDLive: For fully insured members, providers are not required to use a vendor for telemedicine services. For self-funded plans, members may be required to use specific vendors, such as MDLIVE® as outlined in the member's benefit plan.

Billing guidance: Submit claims for medically necessary services delivered via telemedicine with the appropriate modifiers (95, GT, GQ, G0) and Place of Service (POS) 02

Distance Sites: N/A

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes
Group Psychotherapy (90853, 90849)	Yes
Family Psychotherapy (90846, 90847)	Yes
Crisis Intervention and Interactive (90839, 90840, 90785)	Yes
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	N/A
Psychological Evaluation (96130, 96131)	Yes
Neuropsychological Evaluation (96132, 96133)	Yes
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	Yes
Neurobehavioral Status Exam (96116, 96121)	Yes
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	96110, 96112, 96113
Cognitive Performance and Intervention (96125, 97129, 97130)	96125, 96130
Adaptive Behavior Assessment (97151, 97152, 0362)	Yes
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	Yes
E-visit Services (G2061, G2062, G2063)	N/A
Telephone Assessment and Evaluation (98966, 98967, 98968)	Yes
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	N/A
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	N/A

New Mexico

Type of Plan: Commercial, Self-Insured (plan-based), Medicare, and Medicaid

Coverage Dates: As the COVID-19 accommodations expire, telemedicine will continue to be a standard offering for our members. Members will be able to access their medically necessary, covered benefits through providers who deliver services through telemedicine. Telemedicine benefits for Medicare Advantage and Medicare Supplement members will continue until CMS directs.

References:

- [BCBS - Telemedicine - Future State](#)
- [COVID-19: FAQs for Medicare Providers](#)

Coverage details

Audio-only Phone Services: Following CMS guidelines.

Reimbursement: parity, etc.: Reimbursed at parity with in-person office visits

Waiver of copays, etc.: As of Jan. 1, 2021, copays, deductibles and coinsurance applicable to telemedicine visits. Waiving cost share for Medicare Advantage members telehealth visits for the duration of the COVID-19 PHE.

Originating/receiving sites: N/A

Telehealth Services Approved for New Patients: Yes

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g.,



Teladoc, MDLive: Reimburse out-of-network providers according to the CMS reimbursement rates.

Usage of telehealth vendor not required.

Billing guidance: Modifiers (95, GT, GQ, G0) and Place of Service (POS) 02 or POS that would have been billed had the services been delivered face to face. .

Distance Sites: N/A

Additional Information: After COVID-19 accommodations expire, covering telemedicine codes consistent with the code lists from:

- The [Centers for Medicare and Medicaid Services \(CMS\)](#) , and
- The [American Medical Association \(AMA\)](#) 

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes
Group Psychotherapy (90853, 90849)	Yes
Family Psychotherapy (90846, 90847)	Yes
Crisis Intervention and Interactive (90839, 90840, 90785)	Yes
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	N/A
Psychological Evaluation (96130, 96131)	N/A
Neuropsychological Evaluation (96132, 96133)	N/A
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	N/A
Neurobehavioral Status Exam (96116, 96121)	N/A
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	N/A

Cognitive Performance and Intervention (96125, 97129, 97130)	N/A
Adaptive Behavior Assessment (97151, 97152, 0362)	N/A
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	N/A
E-visit Services (G2061, G2062, G2063)	Yes
Telephone Assessment and Evaluation (98966, 98967, 98968)	Yes
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	N/A
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	N/A

Oklahoma

Type of Plan: Commercial, Self-Insured (plan-based), Medicare, and Medicaid

Coverage Dates: Beginning Jan. 1, 2021, moving to new, permanent telemedicine offering which covers telemedicine codes on the permanent (not temporary) code lists provided by CMS and AMA, plus codes that support IOP.

References: [BCBSOK Telemedicine FAQs](#); [BCBSOK Telemedicine Expansion 2021](#)

Coverage details

Audio-only Phone Services: Yes. For Medicare members, following CMS permanent code lists, which cover certain audio-only codes.

Reimbursement: parity, etc.: Same as in-person office visit

Waiver of copays, etc.: Telemedicine cost-sharing waiver ended December 31, 2021

Originating/receiving sites: N/A

Telehealth Services Approved for New Patients: As of Jan. 1, 2021, copays, deductibles and coinsurance apply to telemedicine visits. The cost share varies according to the member's benefit plans. Waiving cost share for our Medicare Advantage members for duration of PHE. Some self-funded members may have cost share for telemedicine visits waived,

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g., Teladoc, MDLive: For state-regulated fully insured members, providers are not required to use a vendor for telemedicine services. For self-funded plans, members may be required to use specific vendors, such as MDLIVE® as outlined in the member's benefit plan.

Billing guidance: Use appropriate modifiers (95, GT, GQ, GO) and Place of Service (POS) 02.

Distance Sites: N/A

Additional Information: BCBSOK will evaluate codes that are not Medicare-covered benefits to determine if they can be delivered effectively through telemedicine

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes

Group Psychotherapy (90853, 90849)	90853
Family Psychotherapy (90846, 90847)	Yes
Crisis Intervention and Interactive (90839, 90840, 90785)	Yes
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	96158, 96159, 96164, 96165, 96170, 96171
Psychological Evaluation (96130, 96131)	Yes
Neuropsychological Evaluation (96132, 96133)	Yes
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	Yes
Neurobehavioral Status Exam (96116, 96121)	Yes
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	Yes
Cognitive Performance and Intervention (96125, 97129, 97130)	Yes
Adaptive Behavior Assessment (97151, 97152, 0362)	Yes
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	Yes
E-visit Services (G2061, G2062, G2063)	N/A
Telephone Assessment and Evaluation (98966, 98967, 98968)	N/A
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	N/A
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	G0396, G0397

Texas

Type of Plan: Commercial, Self-Insured (plan-based), Medicare, and Medicaid

Coverage Dates: expanding the telehealth services coverage through the end of 2021

References: [BCBSTX Telemedicine Expansion 2021](#); [BCBSTX Provider COVID-19 FAQs](#); [BCBSTX Teleservices Updates](#); [BCBSTX Telemedicine FAQs](#); [BCBSTX Telemedicine Code List](#)

Coverage details

Audio-only Phone Services: Yes. Following CMS designated audio-only codes for Medicare members

Reimbursement: parity, etc.: Same rate as in-person office visit

Waiver of copays, etc.: As of Jan. 1, 2021, copays, deductibles and coinsurance may apply to telehealth visits. The cost share varies according to the member's benefit plans. Self-funded employer group customers make decisions for their employee benefit plans and may choose to waive telemedicine cost share. Waiving cost share for Medicare Advantage members for duration of PHE.

Originating/receiving sites: N/A

Telehealth Services Approved for New Patients: N/A

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g., Teladoc, MDLive: Applies to in-network only. For state-regulated fully insured members, providers are not required to use a vendor for telehealth services. For self-funded members, providers may be required to use specific vendors as outlined in the member's benefit plan.

Billing guidance: Use appropriate modifiers (95, GT, GQ, G0) and Place of Service (POS) 02

Distance Sites: N/A

Additional Information: No longer limiting coverage of telehealth services to the Centers for Medicare and Medicaid Services (CMS) and American Medical Association (AMA) permanent lists, however, coverage plan-based.

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes
Group Psychotherapy (90853, 90849)	Yes
Family Psychotherapy (90846, 90847)	Yes
Crisis Intervention and Interactive (90839, 90840, 90785)	Yes
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	96156, 96158, 96159, 96164, 96165, 96167, 96170, 91671
Psychological Evaluation (96130, 96131)	Yes
Neuropsychological Evaluation (96132, 96133)	Yes
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	Yes
Neurobehavioral Status Exam (96116, 96121)	Yes
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	Yes
Cognitive Performance and Intervention (96125, 97129, 97130)	97129, 97130
Adaptive Behavior Assessment (97151, 97152, 0362)	97151, 97152
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	97154, 97155, 97156, 97157, 97158
E-visit Services (G2061, G2062, G2063)	N/A

Telephone Assessment and Evaluation (98966, 98967, 98968)	Yes
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	N/A
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	G0396, G0397

REGENCE BCBS – ID, OR, UT, ID

Type of Plan: Commercial and Medicare Advantage

Coverage Dates: Expanded into 2021 to allow member access during pandemic (changes in coverage to be communicated at least 30 days in advance)

References: [Regence BCBS - Temporary Telehealth Updates](#); [Regence BCBS - Virtual Care Reimbursement Policy](#)

Coverage details

Audio-only Phone Services: For individual and group members (including ASO) Telehealth services may be conducted via audio or video. Telehealth visits with Medicare Advantage patients must be conducted using real-time via audio and video

Reimbursement: parity, etc.: As of July 1, 2021 reimburse providers for expanded telehealth at the facility relative value unit (RVU) reimbursement rate. **For Washington-based providers:** Will reimburse Washington-based providers for any expanded and standard telehealth services based on Senate Bill 5385, Telemedicine Payment Parity.

Waiver of copays, etc.: ASO groups have the option to waive the deductible for expanded telehealth services. To verify if the deductible is waived for expanded telehealth services, contact our [Provider Contact Center](#).

Originating/receiving sites: Allow for outpatient facility billing for HCPCS Q3014 Telehealth originating site facility fee when the originating site for telemedicine is the Medicare Advantage member's home and the member is registered as an outpatient of the hospital for purposes of receiving telehealth services billed by the provider. Note: For Individual and group members, HCPCS Q3014 is only reimbursable when the member is in the health care facility during the virtual visit. **Telehealth Services**

Approved for New Patients: Not specified

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g., Teladoc, MDLive: Telehealth services can be provided to Medicare Advantage PPO members by out-of-network providers. MDLive and Doctor On Demand optional and accessible based on member plan.

Billing guidance: Individual and group - As of July 1, 2021 claims for eligible telehealth services must be billed with POS 02 and modifier GT. Modifier 95 will no longer be accepted as an indicator for telehealth services.

Distance Sites: Providers location must be listed on the provider's enrollment file. Provider must be licensed and enrolled in the state that the services are rendered in.

Additional Info: Coverage plan-based

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	90791, 90832, 90834, 90837
Group Psychotherapy (90853, 90849)	N/A

Family Psychotherapy (90846, 90847)	90847
Crisis Intervention and Interactive (90839, 90840, 90785)	N/A
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	N/A
Psychological Evaluation (96130, 96131)	N/A
Neuropsychological Evaluation (96132, 96133)	N/A
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	N/A
Neurobehavioral Status Exam (96116, 96121)	N/A
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	N/A
Cognitive Performance and Intervention (96125, 97129, 97130)	N/A
Adaptive Behavior Assessment (97151, 97152, 0362)	N/A
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	N/A
E-visit Services (G2061, G2062, G2063)	N/A
Telephone Assessment and Evaluation (98966, 98967, 98968)	98966, 98967, 98968
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	99446, 99447, 99448, 99449
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	N/A

CareFirst - MD, DC, VA suburbs of DC

Type of Plan: Commercial, Medicare Supplement, Medicaid

Coverage Dates: Effective 03/16/20 - until the Secretary of HHS declares that the public health emergency no longer exists, or upon the expiration date of the declared public health emergency, including any extensions, whichever occurs first. O

References: [CareFirst Telemedicine Guidelines during COVID-19](#); [CareFirst Temporary \(COVID-19\) Telemedicine Coding List](#)

Coverage details

Audio-only Phone Services: Audio-only telehealth is covered when a patient is unable to participate in an audio-visual visit in lieu of an in-person office visit. Where required, CareFirst will cover audio-only calls that result in the delivery of a billable, covered healthcare service.

Reimbursement: parity, etc.: Not specified

Waiver of copays, etc.: Waiving cost sharing for in-network or out-of-network visits to a provider’s office related to diagnosis and treatment of COVID-19.

Originating/receiving sites: Home or clinic

Telehealth Services Approved for New Patients: Not specified

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g.,

Teladoc, MDLive: In-network only. Use of American Well (Amwell)™, Doctor On Demand™, Teladoc™ and Bright Heart Health optional.

Billing guidance: Place of service “02” and appropriate modifier (95 or GT)

Distance Sites: N/A

Additional Information: Coverage plan-based

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes
Group Psychotherapy (90853, 90849)	Yes
Family Psychotherapy (90846, 90847)	Yes
Crisis Intervention and Interactive (90839, 90840, 90785)	90785
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	N/A
Psychological Evaluation (96130, 96131)	N/A
Neuropsychological Evaluation (96132, 96133)	96132
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	N/A
Neurobehavioral Status Exam (96116, 96121)	Yes
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	96110
Cognitive Performance and Intervention (96125, 97129, 97130)	96125
Adaptive Behavior Assessment (97151, 97152, 0362)	97151
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	97153, 97155, 97156, 97157
E-visit Services (G2061, G2062, G2063)	N/A

Telephone Assessment and Evaluation (98966, 98967, 98968)	Yes
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	N/A
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	N/A

HIGHMARK - PA (except Independence BC), DE, WV

Type of Plan: Commercial, Medicare Advantage

Coverage Dates: March 13, 2020-June 30, 2021; As of July 1, 2021, Highmark discontinued the use of the expanded list of reimbursable telemedicine codes

References: [Highmark Provider Resources - Telemedicine and Virtual Visits](#); [Highmark Temporary Coding Guidance](#); [Highmark Reimbursement Policy](#); [Highmark Provider Manual \(Telemedicine Service\)](#)

Coverage details

Audio-only Phone Services: Yes

Reimbursement: parity, etc.: Yes

Waiver of copays, etc.: The waiver of Highmark member cost-sharing for in-network telehealth visits is effective for dates of service from March 13 through June 30, 2021. As of July 1, 2021, regular member cost-sharing for telehealth visits applies.

Originating/receiving sites: Medical site or an approved non-medical site

Telehealth Services Approved for New Patients: Yes

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g.,

Teladoc, MDLive: Virtual visits covered for in-network providers. Members may be responsible for higher cost-sharing amounts for services provided by an out-of-network specialist. Usage of approved telemedicine vendors – (Amwell)™, Doctor On Demand™, Teladoc™, and Bright Heart Health not required. Highmark Medicare Advantage plans continue to follow CMS’s guidelines for telemedicine visit coverage and reimbursement. Only the codes identified by CMS as appropriate for telemedicine services will be reimbursed by Highmark for Medicare Advantage members.

Billing guidance: place of service 02 and modifier GT or 95

Distance Sites: The distant site is the location where the provider (legally allowed to practice in the state) is rendering the service by means of telemedicine or telehealth. The Plan will not reimburse claims submitted for an access fee by the distant site

Additional Information:

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes
Group Psychotherapy (90853, 90849)	Yes
Family Psychotherapy (90846, 90847)	Yes
Crisis Intervention and Interactive (90839, 90840, 90785)	Yes
Health and Behavior Assessment/Intervention (HBAI) (96156,	N/A

96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	
Psychological Evaluation (96130, 96131)	Yes
Neuropsychological Evaluation (96132, 96133)	Yes
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	Yes
Neurobehavioral Status Exam (96116, 96121)	Yes
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	N/A
Cognitive Performance and Intervention (96125, 97129, 97130)	N/A
Adaptive Behavior Assessment (97151, 97152, 0362)	97151, 97152
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	97153, 97155, 97156
E-visit Services (G2061, G2062, G2063)	Yes
Telephone Assessment and Evaluation (98966, 98967, 98968)	N/A
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	Yes
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	Yes

MVP - NY & VT

Type of Plan: Commercial, Medicaid, Medicare

Coverage Dates: 3/13/20-duration of state of emergency

References: [MVP Provider Updates \(COVID-19\)](#); [MVP Payment Policies](#)

Coverage details

Audio-only Phone Services: Yes

Reimbursement: parity, etc.: Yes

Waiver of copays, etc.: no cost-share to the Member during the declared State of Emergency.

Originating/receiving sites: medical or nonmedical, including the Member's place of residence located within the state of New York or other temporary location located within or outside the state of New York. Originating Site Facility Fee is reimbursed a flat fee of \$25

Telehealth Services Approved for New Patients: Yes

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g., Teladoc, MDLive: If the member has out-of-network benefits, they can use those benefits to see a non-participating care provider. However, they may pay more when using them. Members who do not have

out-of-network benefits may have to high costs or pay all the costs for the non-participating care provider. No requirement for use of telehealth vendor specified.

Billing guidance: Use appropriate place of services (POS) code that would have been reported had the services been furnished in person and modifiers “95” or “GT”

Distance Sites: Reimbursement for the Distant Site provider in New York for Medicare, Child Health Plus, and Commercial Products will be based on the CMS allowed telehealth codes referenced in this Policy and reimbursed at 100% of the applicable contracted fee schedule. Reimbursement for the Distant Site provider for Medicaid and Essential Plan will follow NYS Medicaid requirements and pay at 100% of the applicable contracted Government Programs fee schedule. Reimbursement for the Distant Site provider for Vermont for all products will follow Vermont state requirements and pay at 100% of the physicians contracted fee schedule.

Additional Information:

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	Yes
Group Psychotherapy (90853, 90849)	N/A
Family Psychotherapy (90846, 90847)	
Crisis Intervention and Interactive (90839, 90840, 90785)	Yes
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	N/A
Psychological Evaluation (96130, 96131)	N/A
Neuropsychological Evaluation (96132, 96133)	N/A
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	N/A
Neurobehavioral Status Exam (96116, 96121)	96116
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	96127
Cognitive Performance and Intervention (96125, 97129, 97130)	N/A
Adaptive Behavior Assessment (97151, 97152, 0362)	N/A
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	N/A
E-visit Services (G2061, G2062, G2063)	N/A
Telephone Assessment and Evaluation (98966, 98967, 98968)	N/A

Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	Yes
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	Yes

Wellmark – IA, SD

Type of Plan: Commercial, Medicare Supplement

Coverage Dates: Mar. 16, 2020 – October 31, 2021 (IA), until further notice (SD)

References: [Wellmark Support During COVID-19](#); [Wellmark Coverage and Billing Guidance During COVID-19](#); [Wellmark Provider COVID-19 FAQs](#)

Coverage details

Audio-only Phone Services: Yes , when audio/visual not accessible and must be document in medical record. Effective September 1, 2021, Wellmark will no longer allow telephonic (audio-only) visits for telehealth services for any provider, and all providers will be required to comply with Wellmark’s Provider Guide for billing services performed by telehealth.

Reimburse-ment: parity, etc.: Yes

Waiver of copays, etc.: As of Aug. 31, 2020, a fully insured member will need to pay their standard cost-share for that benefit, which is no more for telehealth than an in-person visit.

Originating/receiving sites: May be patient’s home

Telehealth Services Approved for New Patients: Not specified.

Telehealth policy applies to Out of Network? Services limited to Telehealth carve out company, e.g., Teladoc, MDLive: In-network only, Doctors On Demand optional

Billing guidance: do not use a modifier to bill virtual visits to Wellmark. Virtual visits should be billed using Place of Service 02 (telehealth). For facility billing, use GT modifier when medically appropriate

Distance Sites: N/A

Additional Information:

SERVICES (CPT codes)	COVERAGE
Psychotherapy (90791, 90832, 90834, 90837, 90845)	90791, 90832, 90834, 90837
Group Psychotherapy (90853, 90849)	N/A
Family Psychotherapy (90846, 90847)	90847
Crisis Intervention and Interactive (90839, 90840, 90785)	90839, 90875
Health and Behavior Assessment/Intervention (HBAI) (96156, 96158, 96159, 96164, 96165, 96167, 96178, 96170, 96171)	N/A
Psychological Evaluation (96130, 96131)	96130, 96131
Neuropsychological Evaluation (96132, 96133)	96132, 96133
Psych and Neuropsych Test Administration and Scoring (96136, 96137, 96138, 96139)	96136, 96137

Neurobehavioral Status Exam (96116, 96121)	N/A
Developmental/Behavioral Screening and Testing (96110, 96112, 96113, 96127)	N/A
Cognitive Performance and Intervention (96125, 97129, 97130)	N/A
Adaptive Behavior Assessment (97151, 97152, 0362)	97152
Adaptive Behavior Treatment (97153, 97154, 97155, 97156, 97157, 97158, 0373)	97153, 97155, 97156
E-visit Services (G2061, G2062, G2063)	
Telephone Assessment and Evaluation (98966, 98967, 98968)	N/A
Interdisciplinary Health Care Consultation Services Covered (99446, 99447, 99448, 99449)	N/A
Screening, Brief Intervention and Referral to Treatment (SBIRT) (G2011, G0396, G0397)	N/A